

PERSONAL INFORMATION

Luca Falzea

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WORK EXPERIENCE

27/03/2018–Present

Social work associate professional

Centro per le Relazioni e Famiglie
4, Bruino Street, Torino, Torino (Italy)
<http://www.comune.torino.it/relazioniefamiglie/>

Curricular traineeship as a social work student. My main activities include working with families, divorced couples and social services in the city of Turin. I helped organize the centre database, where they store all the families and people that contact them, in order to make it more inclusive. This traineeship is part of a research project I was doing about new families, so I was also studying the work of professional educators and social workers that work in the centre to understand how they face the new complexity that emerges nowadays when working with different types of families (LGBTQI+* families, migrant families, mixed couples).

Business or sector Human health and social work activities

27/03/2018–Present

Trainee

Changing Families, Changing Institutions?

I was collaborating as a trainee to the project of the University of Torino and the San Paolo Company: changing families, changing institutions? My research project aimed to understand how professionals working in the Centro per le Relazioni e le Famiglie of Turin faced the changes that the families were living. The research project consisted of three different phases: observation of the workplace and study of the legal context; preparing a focus group with the professional educators and social workers working with the centre about the work with new families; interviews with the management level about the work with new families.

23/03/2018–Present

Receptionist

Collegio Universitario di Torino Renato Einaudi, Torino (Italy)

Front office activities;

Greeting guests;

Answering phone calls;

Giving information about the Collegio to students and their families.

08/07/2016–11/09/2016

Communication Manager Trainee

Global College Malta
SmartCity Malta, SCM01, Ricasoli, Malta, Ricasoli (Malta)
<http://www.swehg.com/swgcm/>

Front Office work;

Receptionist work;

Secretary work (meeting clients, greet them, introduce them to the institution);

Building database of international companies;

Contact and build relations with these companies;

Marketing activities such as preparing advertise for the college and flyering;

Preparing internal events.

Business or sector Education

11/2015–04/2016

Social Worker Trainee

Casa Reghellin, Reggio Calabria (Italy)

I took my bachelor degree compulsory traineeship in Casa Reghellin. Casa Reghellin is a shelter home for lone womens and their kids. My main activities as a social worker trainee were: helping the women (often foreigners) to interact with Italian institutions and bureaucracy; helping the women to build a healthy relationship with their kids; helping the women to organize their living in the house; conducting interviews with the women when they entered the shelter; taking care of the kids.

30/06/2015–15/09/2015

Social Work Trainee

League of Human Rights, Brno (Czech Republic)

Assisting the project manager in research regarding the use of Ithaca toolkit for monitoring the violations of human rights of children in Institutions;

Assisting the project manager in modifying the toolkit to fit the purpose of the Czech Republic;

Communication with International partners;

Assisting the project manager in preparation of the training materials for social workers and other experts.

15/10/2012–06/07/2016

Volunteer

Agape, Reggio Calabria (Italy)

As a volunteer with association Agape I used to work especially with people with disabilities, organizing leisure activities with them and helping them in their everyday tasks. I also took part to projects involving Roma communities and children, and to anti mafia projects in my city.

EDUCATION AND TRAINING

12/09/2016–Present

Master Degree in Social policies and services

EQF level 7

Università degli studi di Torino, Torino (Italy)

Social service and professional innovation;

Planning and management of social services;

Family, Gender, Socialization;

Health Law;

Welfare Systems.

09/03/2018–09/03/2018

È un lavoro per donne (It's a women's work)

Università degli Studi di Torino, Torino (Italy)

Conference about women employability to think about gender stereotypes in education and workplaces.

09/03/2018–09/03/2018

Insicurezza Lavorativa e scelte di vita, in una prospettiva di genere

Università degli studi di Torino, Turin (Italy)

Workshop about job security in a gender perspective. As a participant I was required to imagine new reasearch projects about housing and work related problems during the life course in a gender perspective.

22/10/2017–28/10/2017

Pushing Boundaries

JCI Malta, Rabat (Malta)

The aim of the project is to acquire in-depth understanding of what discrimination is. The objectives are:

- To be able to differentiate between direct & indirect discrimination

- To listen to real-life experiences of refugees; to better understand the ordeal they have to go through
- To share best practices from other local NGOs and from projects carried out by other partners
- To reflect on how inclusive our organisations are
- To plan pro-active measures that enhance inclusion

20/08/2013–06/07/2016

Bachelor Degree in Social Work

EQF level 6

Università per Stranieri Dante Alighieri, Reggio Calabria (Italy)

Methods and techniques of social work;

Principles and fundamentals of social work;

General sociology;

Urban sociology;

Communication and cultural processes sociology;

Public law;

Administrative law.

Research and social work: focus group as instrument of comprehension and reading of social phenomenon

Università per Stranieri Dante Alighieri, Reggio Calabria (Italy)

The project aim was to give student the instruments to do research activity in the social area, by focusing on the use of the focus group method. The students involved in the project chose a topic connected to the social work in the city area and prepared two focus group with experts (social workers, educators and volunteers) and subsequently wrote a report.

Main tasks:

- Studying the social research methods
- Gather information about the prison alternative path for minors
- Preparing the focus group and its environment.
- Contact the guest and greet them
- Write a final report

Knowledge acquired:

- Working in a group
- Preparing a focus group
- History of the social research

04/2014–04/2014

NMUN 2014

Associazione Ideagorà, Catania (Italy)

Knowledge acquired:

- UN history and procedures
- Belgium history at the UN
- Working in an international environment

14/09/2008–14/07/2013

General certificate of Secondary Education

EQF level 5

Istituto Tecnico Industriale A. Panella-Vallauri, Reggio Calabria (Italy)

-Electronic;

-Electronic Systems;

-Telecommunication;

-Technology, Drawing and Planning;

-Electrotechnics.

14/09/2011–14/05/2012

Certificate in Peer Education

Istituto Tecnico Industriale A. Panella-Vallauri, Reggio Calabria (Italy)

Peer education project where older students would offer support and counselling to younger students to help them in their relationship with the school institution and the fellow classmates.

14/09/2011–28/05/2012

Certificate in Theatre Laboratory

Istituto Tecnico Industriale A. Panella-Vallauri, Reggio Calabria (Italy)

Theatre activity based on a novel by Italian writer Stefano Benni. Participants tasks included: study of the novel; preparation and personalization of the characters; acting on stage.

PERSONAL SKILLS

Mother tongue(s) Italian

Other language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C1	C1	C1	C1	C1
Spanish	B1	B1	B1	A2	A2
French	A1	A1	A1	A1	A1

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user
Common European Framework of Reference for Languages

Communication skills

As a social worker communicating is what I do the most with very different kinds of people. I have good communications skills with kids due to my work and volunteering experience. I do have public speaking abilities thanks to the training I received during my bachelor degrees: some lessons, in fact, required us to prepare and participate to public speaking events.

Organisational / managerial skills

During my volunteering experience I usually was the leader of my group of volunteers. During the university years I've learned how to manage small groups thanks to laboratorial activities where I usually was asked to be the leader.

Job-related skills

Counselling skills gained during my social work traineeships;
Advertising skills gained during my traineeship with Global College Malta;
Research skills gained during my university years.