

# Andrea Maniscalco

PHD Candidate presso University of Milan

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## Esperienza

### **PHD Candidate in Economic Sociology and Labour Sociology (ESLS) at University of Milan - Graduate School in Social and Political Sciences**

January 2014 - Present (1 year)

### **Researcher at Università degli Studi di Torino**

September 2013 - Present (1 year 4 months)

Professions and competences for a sustainable development: the role of Turin University.

The research was coordinated by prof. Adriana Luciano

### **Owner - Coordinator at Seriso.it**

October 2010 - Present (4 years 3 months)

Seriso.it (Servizi di Ricerca Sociale) is a free association of social researchers which offer to companies of any sector consultant services of applied social research.

*I segnalazione disponibile su richiesta*

### **Researcher, Business and Communication Developer at Atlante delle professioni - Università degli Studi di Torino**

May 2012 - October 2014 (2 years 6 months)

### **Researcher and Research Coordinator at SeRiSo for CICAP (Comitato Italiano per il Controllo delle Affermazioni sulle Pseudoscienze)**

July 2013 - February 2014 (8 months)

Research project: "Diamoci del Noi. La Tua opinione sul CICAP"

### **Researcher at Unesco Chair in Sustainable Development and Territory Management**

January 2013 - December 2013 (1 year)

### **Website data analyst at Atlante delle Professioni**

January 2012 - January 2013 (1 year 1 month)

Analyze and report user website traffic by using Google Analytics tool.

### **Researcher and Research coordinator at Cooperativa Biloba**

April 2012 - December 2012 (9 months)

The study concerned the illegal gardens located in the south suburbs of Turin at Mirafiori and its occupants.

The research report gives a wide evaluation of the future redevelopment projects focusing on the Miraorti Project and auspices.

### **Researcher at Sociology Department - University of Bologna**

May 2012 - November 2012 (7 months)

Methodological support and researcher in the project: "Azioni per il miglioramento e lo sviluppo del sistema Fondartigianato in Emilia-Romagna".

The group is coordinated by prof. Roberto Rizza.

**Business Process Analyst jr Consultant at Fiat Group for Aizoon**

February 2012 - March 2012 (2 months)

Data analyst in the Shopper Feedback unit.

**Customer Satisfaction consultant at GRUPPO TEKNO**

August 2010 - July 2011 (1 year)

Developing long-term customer satisfaction method and analysis tools.

Coordinate, produce and analyse the customer satisfaction survey 2010-2011.

*2 segnalazioni disponibili su richiesta*

**Project responsible for quantitative data analysis at Educatorio della Provvidenza**

December 2009 - September 2010 (10 months)

Planning and execution of research project aimed at analysing youth participation in local community activities by questionnaire. Analysed and Reported quantitative information.

The research output "HUMANTIS Dallo scontro all'incontro generazionale" was presented in Turin the 23th september 2010.

**Project Assistant Laboratorio Frame at COREP**

February 2010 - July 2010 (6 months)

Contribution to sociological research activity.

Planned and organized conference forums regarding the participation of women in politics.

**Data Analyst at Department of Social Science, Turin University**

February 2010 - July 2010 (6 months)

Support the quantitative analysis in Sonia Bertolini's research: "The heterogeneity of the impact of labour market flexibilization on the transition to adult life in Italy: when do young people leave the nest?"

**Data analyst and method advisor at Cooperativa Animazione Valdocco**

July 2008 - April 2010 (1 year 10 months)

Methodological support in the definition and execution of a research regarding the social support services offered to young and old individuals in need of care.

Focus was on matching needs with service activity through user satisfaction survey analysis.

**Research Interviewer at Urban Center Metropolitano**

April 2008 - April 2008 (1 month)

The research project refers to the exhibition "TO11 Biografia di una città"

**Internship in "Quality and Development" at Provincia di Torino**

2006 - 2007 (1 year)

Active participation in the process of evaluating customer satisfaction in the internal departments through: definition of the survey, data collection, data input, analysis, interpretation and data report production.

Supporting activities in the set up of the "Quality System" Iso 9001:2000 for several internal departments, through process analysis and monitoring.

*2 segnalazioni disponibili su richiesta*

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## Certificazioni

### **Internal Quality Auditor - Iso 9001-2000**

AICQ Piemontese

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## Lingue

<b>Inglese</b>	(Professional working proficiency)
<b>Svedese</b>	(Elementary proficiency)
<b>Italiano</b>	(Native or bilingual proficiency)

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## Pubblicazioni

### **Orientarsi nel mercato del lavoro**

Frame - Lab Consorzio per la Ricerca e l'Educazione Permanente January 2014

Authors: Adriana Luciano, Roberto Di Monaco, Andrea Maniscalco, Silvia Pilutti, Roberta Santi

ISBN 978-88-95305-05-9

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## Formazione

### **Paideia**

Scuola su Metodo e la Ricerca Sociale, La cosa più difficile: scegliere indicatori e combinarli in indici. Prof. Marradi, 2012 - 2012

### **University of Turin**

Postgraduate, Sociology, 2007 - 2010

Attività e associazioni: Sociology - Metodology - Labour Market

### **University of Turin**

Graduated, Political Science - Sociology, 2003 - 2006

Attività e associazioni: Sociology - Metodology of Social Research - Migration

### **Umeå University**

ERASMUS exchange programme, Sociology, 2004 - 2005

Attività e associazioni: Curricular examinations and language courses taken